

Congratulations on your new HVAC equipment

All Heat Controller products are designed for long life and reliable service to help keep your home comfortable. We're so confident in the design, quality components and construction that we back your unit with the strong warranty coverage described in this document. To be eligible for the full term of this Limited Express Warranty, register your unit within 90 days of purchase.

Save time and money—register online 24/7 at www.heatcontroller.com

Registration also may be completed by mail using card below.

Don't forget to read your owner's manual and ask your installer about regular maintenance procedures that will help keep your unit operating at peak efficiency.

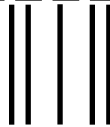
KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

Apply Serial Number and Model Number sticker here (from product carton). If unavailable, write serial number and model number below (can be found on unit rating plate).



_____ Date of Purchase _____ Date Installation Completed
 Component of new HVAC system Replacement condenser/heat pump only
 Remember to retain your bill of sale as proof of warranty period and ownership.

To register by mail, cut out card along the dotted lines, complete form, and affix postage.



PLACE
STAMP
HERE

HEAT CONTROLLER
P. O. Box 1089
Jackson, MI 49204

HEAT CONTROLLER

Limited Express Warranty RSG-S & HRG-S Series

LIMITED SIX (6) YEAR PARTS EXPRESS WARRANTY

All parts of the RSG-S and HRG-S Series air conditioners and heat pumps are warranted to be free from defects in workmanship and materials for normal use and maintenance for six (6) years from the date of purchase by the original consumer for the original residential installation. The Limited Express Warranty applies only when the unit is installed per Heat Controller installation instructions and in accordance with all local, state and national codes for normal residential use.

LIMITED SIX (6) YEAR EXTENDED EXPRESS WARRANTY

The compressor only is warranted to be free from defects in workmanship and materials for an additional six years (total of 12 years) from the date of purchase to the original consumer for the original residential installation, when the unit is registered within 90 days of purchase. Additionally, all parts are warranted to be free from defects in workmanship and materials for an additional six years (total of 12 years) from the date of purchase by the original consumer for the original residential installation, when the unit is registered within 90 days of purchase.

This Extended Express Warranty applies only when the unit is installed as part of a complete AHRI-matched system.

COMPRESSOR FAILURE COVERAGE (RESIDENTIAL INSTALLATION)

With registration within 90 days of purchase: If the compressor fails within the first year after purchase, the entire condensing unit or heat pump will be replaced.

Without registration within the 90-day period: If the compressor fails within 90 days after purchase, the entire condensing unit or heat pump will be replaced.

In both cases, a Unit Change-Out labor fee of \$300 will be paid to the service company to replace the failed unit. The owner is responsible for any additional labor, freight or miscellaneous charges.

EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance—Heat Controller recommends that regular inspection/maintenance be performed according to the Owner's Manual. Additionally, labor charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/repairs are not covered by this Limited Express Warranty. It also does not cover any portion or component of the system that is not supplied by Heat Controller, regardless of the cause of failure of such portion or component.

CONDITIONS FOR WARRANTY COVERAGE

- Unit must be operated according to Heat Controller operating instructions included with the unit and cannot have been subjected to accident, alteration, improper repair, neglect or misuse, or an act of God (such as a flood)
- Serial numbers and/or rating plate have not been altered or removed

- Proof of proper maintenance over the unit's lifetime must be supplied
- Installation was done by a trained, licensed or otherwise qualified HVAC dealer/contractor
- Performance has not been impaired by use of any product not authorized by Heat Controller, or by any adjustments or adaptations to components
- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruptions
- Air flow around any section of the unit has not been restricted
- Unit remains in the original residential installation
- Extended warranty is valid only to the original purchaser (non-transferable)
- Unit was not purchased over the internet

DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The original consumer must complete and return the warranty registration card or register at www.heatcontroller.com within 90 days of purchase. **The original consumer must retain a receipted bill of sale as proof of warranty period and also retain proof of the AHRI-matched system installation (part numbers, serial numbers, purchase and installation dates).** Without registration and/or proof of purchase, the warranty reverts to the Six-Year Limited Express Parts Warranty and the warranty begins on the date of shipment from the factory.

REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Express Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, Heat Controller replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty. Ready access to the unit for service is the owner's responsibility. Labor to diagnose and replace the defective part is not covered by this Limited Express Warranty. If for any reason the replacement part/product is no longer available during the warranty period, Heat Controller shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

LIMITATION OF LIABILITY

1. EXCLUSION OF ALL IMPLIED WARRANTIES AND LIMITATION. There are

1. **no other express or implied warranties. Heat Controller makes no warranty of merchantability.** We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.
2. All warranties implied by law are limited in duration to the six-year term of the parts warranty. Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any consequential or incidental damages caused by any defect in this unit.**
3. This warranty gives you specific legal rights; you may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental

and/or consequential damages, so the above limitations or exclusions may not apply to you.

4. No warranties are made for units sold outside the continental United States and Canada. Your distributor or final seller may provide a warranty on units sold outside these areas.

5. Heat Controller will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

HOW TO OBTAIN WARRANTY SERVICE OR PARTS

If you have a warranty claim, notify your installer promptly. If he doesn't take care of your claim, write to Heat Controller, P.O. Box 1089, Jackson MI 49204. Enclose a report of inspection by your installer or service person. Include model number, serial number, and date of purchase.

Owner responsibilities are set forth in the instruction manual—read it carefully.

COMMERCIAL INSTALLATION LIMITED EXPRESS WARRANTY

When installed in a commercial application, all parts are warranted to be free from defects in material and workmanship for ONE YEAR from the date of purchase by the original consumer for the original installation. The compressor only is warranted to be free from defects in material and workmanship for FIVE (5) YEARS from the date of purchase by the original consumer. All conditions/exceptions/remedy/limitation of liability as described in this warranty document apply to commercial installation coverage except for references to "residential" installation. Registration is required for units used in commercial applications.

LIMITED PRODUCT WARRANTY REGISTRATION

The limited warranty for this unit begins on the date of purchase by the original consumer. Return this registration card or register at www.heatcontroller.com within 90 days to record the date of purchase. If you don't register the purchase, the warranty begins on the date of shipment from the factory and you will not receive the benefit of the entire warranty term. By signing, the purchaser acknowledges that he or she has read the limited warranty for this unit.

Purchaser's Signature—Read the warranty before signing		Date
Purchaser's Name (Please Print)		
Purchaser's Address		Apt. No.
City	State	Postal Code
Dealer/Contractor		Date of Purchase
Date of Installation		

Apply Serial Number and Model Number sticker here (from product carton). If unavailable, write serial number and model number below (can be found on unit rating plate).

Cut out and mail this card only. Retain the warranty for your records.