

HEAT CONTROLLER, INC.

Limited Product Warranty HBH/HBV & HWW Water Source Heat Pumps

LIMITED ONE (1) YEAR PARTS WARRANTY

All parts are warranted to be free from defects under normal use and service when installed per Heat Controller installation instructions and in accordance with all local, state, and national codes.

LIMITED 2ND THROUGH 5TH YEAR EXTENDED WARRANTY

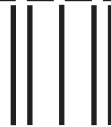
In addition to the above one year warranty, Heat Controller, Inc., warrants the COMPRESSOR ONLY for an additional four years for a total of five years under normal use and service, when installed in accordance with all local, state and national codes.

WHAT IS NOT COVERED BY THE WARRANTY

- Normal maintenance
- Labor Charges
- Transportation charges for replacement parts
- Replacement of refrigerant or filters
- Any other service calls or repairs

The warranty **does not apply** if: unit has been installed in violation of any codes, statutes or regulations; unit has been installed contrary to our installation instructions; unit has been repaired improperly; unit has been subjected to accident, alteration, neglect or misuse; efficiency or performance has been impaired by use of any product not authorized by us; air flow across the condenser or heat exchanger has been restricted; serial numbers have been altered or removed. Also warranty does not apply in coastal areas where salt spray can cause corrosion; in any area with a chemically corrosive atmosphere; if the unit has been damaged by lawn spray or other chemicals; if components are damaged due to freezing or water chemistry such as erosion, scaling or excessive use of acids for cleaning. Also warranty does not apply if damage or failure is due to interrupted or inadequate water supply or pressure or plumbing deficiencies; damage resulting from improper voltages, use during brown-out conditions, current interruption or inadequate power supply is the owner's responsibility. The warranty is void if the unit was purchased via the internet. The owner is responsible for resolving any damage issues due to shipping, installation, handling or service with the carrier, installer, dealer or distributor.

OVER ►



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HEAT CONTROLLER, INC.

P. O. Box 1089

Jackson, MI 49204



WHAT WE WILL DO

Heat Controller will provide a free replacement part for one that becomes defective during the warranty period. The replacement may be either new or rebuilt. We, through our authorized distributor, will provide the replacement part; the owner is responsible for all transportation, installation and service charges.

DURATION OF WARRANTY—REGISTRATION CARD

The warranty begins on the date of purchase by original consumer. The consumer must complete and return the warranty registration card or register on-line at www.heatcontroller.com and provide a receipted bill of sale as proof of warranty period. Without proof of purchase, the warranty begins on the date of shipment from the factory.

- (1) **There are no other express or implied warranties.** Any description of this unit is only to identify it, and is not a warranty that the unit fits the description. Heat Controller makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.
- (2) **Any warranties implied by law are limited in duration to the one-year term of the parts warranty and five-year term of the compressor only warranty.**
- (3) Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any damages caused by any defect in this unit.** Some states do not allow limitations on how long a warranty lasts, or the exclusion of damages; so paragraphs (2) and (3) may not apply to you.
- (4) We will not be liable for damages or delays caused by events beyond our control, including accident, alteration, abuse, war, government restrictions, strikes, fire, flood or other acts of God.
- (5) Owner responsibilities are set forth in the instruction manual. Please read it carefully.
- (6) If you have a warranty claim, notify your installer promptly. If he doesn't take care of your claim, write to Heat Controller, Inc., P.O. Box 1089, Jackson, Michigan 49204. Enclose a report of inspection by your installer or service person. Be sure to include model number, serial number, and date of purchase.
- (7) This warranty applies only to products installed in the United States and Canada.

Form No.
7954-1047
06/10

HEAT CONTROLLER, INC.

P.O. Box 1089 • Jackson, Michigan 49204 • Telephone 517-787-2100

REGISTRATION CARD

The limited warranty for this unit begins on the date of purchase by the original consumer. Complete and return this registration card or register at www.heatcontroller.com to record the date of purchase. If you don't return the card, the warranty begins on the date of shipment from the factory and you will not receive the benefit of the entire warranty term. Model and serial numbers can be found on the unit. If you have any questions as to the location of these numbers, ask your installer.

By signing, the purchaser acknowledges that he or she has read the limited warranty for this unit.

Purchaser's Signature—Read the warranty before signing

Purchaser's Name (Please Print)

Purchaser's Address

City State Zip Code

Where Purchased Address

LIMITED PRODUCT WARRANTY

Model Number

Serial Number

Date of Purchase

**Complete this card
and mail immediately or
register on-line at
www.heatcontroller.com**

Form No. 7954-1047

06/10

Congratulations on your new HVAC equipment

All Heat Controller products are designed for long life and reliable service to help keep your home comfortable. We're so confident in the design, quality components and construction that we back your unit with the strong warranty coverage described in this document. To be eligible for the full term of this Limited Express Warranty, register your unit as soon as possible; registration must occur within 90 days of the purchase to qualify for the full term.

Save time and money—register online 24/7 at www.heatcontroller.com
Registration also may be completed by mail using card below.

Don't forget to read your owner's manual and ask your installer about regular maintenance procedures that will help keep your unit operating at peak efficiency.

KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

GEO THERMAL HEAT PUMP

INSTALLATION

Model Number

Installer Name

Serial Number

Phone Number/Contact Information

Date of Purchase

Date Installation Completed

Component of new HVAC system Replacement heat pump only

Remember to retain your bill of sale as proof of warranty period.

To register by mail, cut out along the dotted lines, complete form, and affix postage.



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HEAT CONTROLLER, INC.
P. O. Box 1089
Jackson, MI 49204

HEAT CONTROLLER, INC.

Limited Express Warranty HEH, HEV, HWW Geothermal Heat Pumps

GENERAL

This limited express warranty is applicable to HEH/HEV and HWW Series residential geothermal heat pumps manufactured by Heat Controller, Inc. The residential model is identified by power supply 208/230V-1-60 and must be used in a single family residential installation.

LIMITED TEN (10) YEAR EXPRESS WARRANTY

Heat Controller warrants all parts of the HEH/HEV and HWW residential geothermal heat pump including the compressor to be free from defects in workmanship and materials for normal use and maintenance for ten (10) years from the date of purchase by the original consumer for the original installation. This Express Limited Warranty applies only when the geothermal heat pump is installed as a complete matched system, and only when the system is installed per Heat Controller, Inc., installation instructions and in accordance with all local, state and national codes for normal use.

LIMITED FIVE (5) YEAR LABOR ALLOWANCE

Labor is allowed for warranty service for a period of five (5) years from the date of purchase when the unit is properly registered and commissioned according to the start-up procedure specified in the Installation/Operation Manual, and when the Geothermal Start-Up Certification Form is completed and submitted to Heat Controller.

EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance—Heat Controller recommends that regular inspection/maintenance be performed at least once a season and proof of maintenance be kept. Additionally, labor charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/repairs are not covered by this Limited Warranty. It also does not cover any portion or component of the system that is not supplied by Heat Controller, regardless of the cause of failure of such portion or component.

CONDITIONS FOR WARRANTY COVERAGE

- Unit must be operated according to Heat Controller operating instructions included with the unit and cannot have been subjected to accident, alteration, improper repair, neglect or misuse, or an act of God (such as a flood)

OVER ►

- Serial numbers and/or rating plate have not been altered or removed
- Installation was done by a trained, licensed or otherwise qualified geothermal dealer/contractor
- Performance cannot be impaired by use of any product not authorized by Heat Controller, or by any adjustments or adaptations to components
- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruptions
- Air flow around any section of the unit has not been restricted
- Unit remains in the original installation
- Unit was not purchased over the internet

DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The consumer must complete and return the warranty registration card or register at www.heatcontroller.com within 90 days of purchase. The consumer must retain a receipted bill of sale as proof of warranty period. Without this proof, the express warranty begins on the date of shipment from the factory.

REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, Heat Controller, Inc., replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty. Ready access to the unit for service is the owner's responsibility. Labor to diagnose and replace the defective part is not covered by this Limited Express Warranty. If for any reason the replacement part/product is no longer available during the warranty period, Heat Controller, Inc., shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

LIMITATION OF LIABILITY

1. There are no other express or implied warranties. Heat Controller makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.
2. All warranties implied by law are limited in duration to the 10-year term of the parts warranty. Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any consequential or incidental damages caused by any defect in this unit.**

3. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
4. No warranties are made for units sold outside the continental United States and Canada. Your distributor or final seller may provide a warranty on units sold outside these areas.
5. Heat Controller will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

HOW TO OBTAIN WARRANTY SERVICE OR PARTS

If you have a warranty claim, notify your installer promptly. If he doesn't take care of your claim, write to Heat Controller, P.O. Box 1089, Jackson MI 49204. Enclose a report of inspection by your installer or service person. Include model number, serial number, and date of purchase.

Owner responsibilities are set forth in the instruction manual—read it carefully.

Save time and money—register your purchase at www.heatcontroller.com

Form No. 7954-1069 10/2011

LIMITED PRODUCT WARRANTY REGISTRATION

The limited warranty for this unit begins on the date of purchase by the original consumer. Return this registration card or register at www.heatcontroller.com within 90 days to record the date of purchase. If you don't register the purchase, the warranty begins on the date of shipment from the factory and you will not receive the benefit of the entire warranty term. Model and serial numbers can be found on the unit. By signing, the purchaser acknowledges that he or she has read the limited warranty for this unit.

**Register on-line or mail this card immediately.
Retain the warranty for your records.**

**HEH, HEV, HWW
GEOTHERMAL HEAT PUMP**

Purchaser's Signature—Read the warranty before signing _____ Date of Product Purchase _____

Purchaser's Name (Please Print) _____

Purchaser's Address _____ Apt. No. _____

City _____ State _____ Postal Code _____

Model Number _____ Serial Number _____

Form No. 7954-1069 10/2011